

# Circular strategies exercise

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# Aims and approach

- We will explore how we can redesign everyday products to better meet user needs while also being more sustainable for our planet.
- We will use an experiential and interactive approach to understand and apply circular strategies

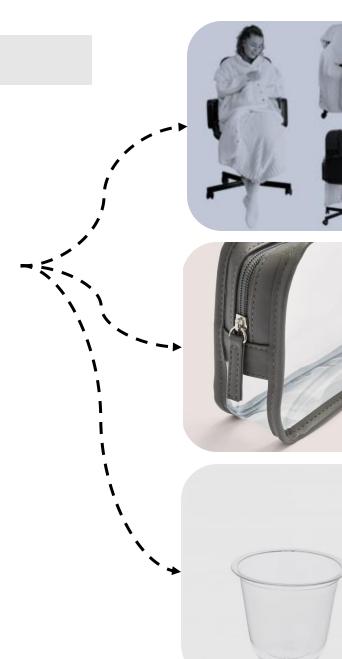
## Learning objective

By the end of this session, you'll have a basic understanding of circular strategies and how they can be used to create innovative, sustainable product designs.

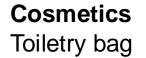


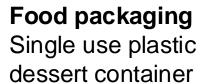
## **Exercise Overview**

- Split into diverse teams
- Pick one of the following products to redesign →
- Explore the functional and emotional values of the product
- Apply circular design principles to come up with a better solution
- 5 Share your ideas



**Fashion**Office Chair Blanket





## **Exercise Overview**

Split into diverse teams

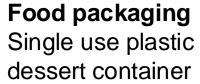
Pick one of the following products to redesign →





**Fashion**Office Chair Blanket

**Cosmetics** Toiletry bag



# Brainstorming user needs

#### Instructions

Next, you will **discuss and list** the functional and emotional needs of your chosen product.

Use the definitions and discussion points handout (next slide) as a guide.

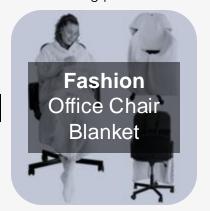
Write down your findings on the handout to help you keep track of your ideas.

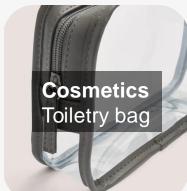
**Empathy | Open-mindedness | Detail-focused** 





Choose one of the following products:







#### **EXPLORE**

What are the functional needs addressed by this product?

What are the functional needs addressed by this product?

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#### **IDEATE**

Kingston University London

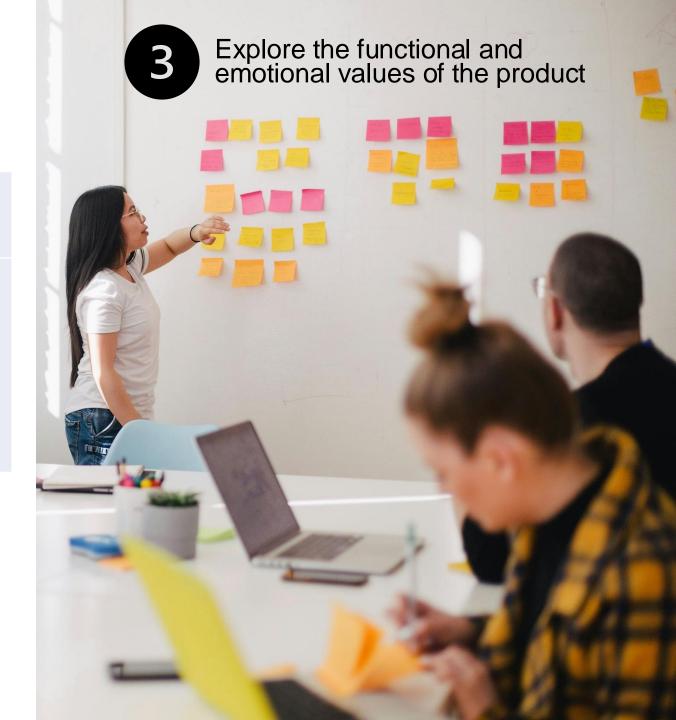
ow can circular strategies meet these needs?	neip find different / b	Detter ways	

# **Exploring functional** and emotional needs

Functional needs	Practical, utilitarian aspects of a product. Basic tasks or functions the product must perform.
Discussion points	<ol> <li>What are the primary functions of this product? (e.g., a toiletry bag is used to store and organise toiletries)</li> <li>How does the product achieve these functions? (e.g., an office chair blanket uses insulating materials)</li> <li>Are there any secondary functions? (e.g., a single use dessert cup is portable)</li> </ol>

Discuss and list the functional needs of your chosen product. Use the discussion points as a guide.



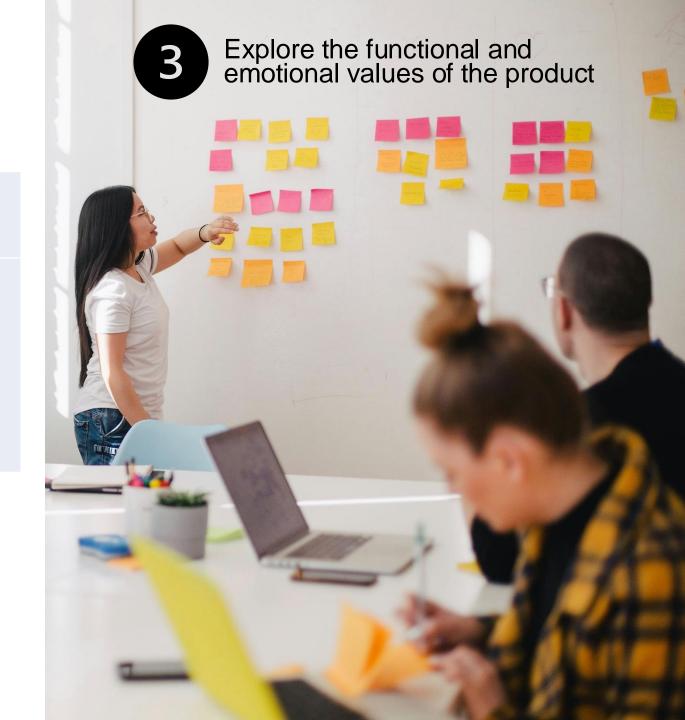


# **Exploring functional** and emotional needs

Emotional needs	Psychological and emotional benefits that users get from a product. Often include feelings of satisfaction, comfort, or status.
Discussion points	<ol> <li>How does this product make you feel?         (e.g., a dessert packaging might evoke feelings of indulgence)</li> <li>What emotional benefits does the product provide? (e.g., a toiletry bag might provide a sense of preparedness)</li> <li>Can you think of a user story that highlight these emotional needs?</li> </ol>

Discuss and list the emotional needs of your chosen product. Use the discussion points as a guide.





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#### Product as a Service

Offers that focus on leasing access to a solution instead of selling ownership of a product. Services can reduce upfront costs for

users, create stickier customer relat and incentivise investment in the m resource efficient technologies.

Pictured: Philips sells lighting as a s retaining ownership of the lights an customers have no upfront installat



#### **Product Life Extension**

Extending the lifecycle of products to ensure they remain economically useful through remanufacturing, repairing, upgrading or smart material choices.

Pictured: Caterpillar has focused on components at end of life to same-a condition, reducing costs, waste, em and need for raw inputs.



CIRCULAR STRATEGIES

Providing a service to collect old or used

Pictured: Desso created a take-back programme for its flooring made of re yarn that can be separated from the b and used over and over again.





#### Smart material choices

Considering a product's end of life treatment in the choice of materials and inputs, i.e. durable, biodegradable, recycled or recyclable materials.

Pictured: Customers of Splosh subscribe to receive pouches of concentrated cleaning products whicheither safely dissolve as part of the the product or can be sent back for refill.

**CIRCULAR STRATEGIES** 

A design that divides a product into separate parts that can then be independently upgraded and replaced.

Pictured: Fairphone's modular design and spare parts make it easy for anyone to repair, allowing its phones to last as long as possible.



products and recovering the value in the materials by recycling or reusing them to make new products.

#### Modularity

#### **Embedding** intelligence

**CIRCULAR STRATEGIES** 

Building technology into materials or products to gather user data and generate valuable insights to improve the customer experience.

<u>Pictured:</u> Bundles uses Internet of Things technology to provide customers with a pay-per-wash service on washing machines. The monthly tariff is adjusted retrospectively based on actual usage data.

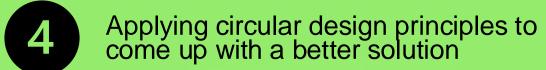
# Using circular strategies to ideate new products

Are there different or better ways to meet these needs by applying circular strategies?

#### Instructions

- 1. Get familiar with the circular strategies: Take a few minutes to read all the circular strategy cards aloud.
- 2. Brainstorm using the Circular Strategy Cards: generate a wide range of ideas for redesigning your product using circular strategies and your answers related to functional and emotional needs.







- Wild ideas welcome!
- Don't worry about feasibility at this stage!
- Mix and match different strategies
- Use "yes, and…" to build upon each others' ideas
- Stay positive and encourage all contributions!

# Select your best idea and get ready to pitch!

Join at menti.com | use code 4809 5968

### Be prepared to tell us:

- 1. Why is it better for the user? How does it improve the user experience? What are the economical or practical benefits?
- 2. What makes it circular? Does it increase circularity of materials? Is it regenerative?







## Share your idea(s)

All responses to your question will be shown here

Each response can be up to 200 characters long

Turn on voting to let participants vote for their favorites

## **Key takeways**

- 1. Circular Strategies: These are essential for creating sustainable products that minimize waste and maximize resource efficiency.
- 2. User Needs: Understanding both functional and emotional needs is critical for designing products that users love and that are better for the planet.
- 3. Collaboration and Creativity: Working together and thinking creatively can lead to innovative solutions that we might not have considered individually."



## **Additional resources**

- <u>Circular design guide</u> (Ellen Macarthur Foundation)
- <u>Value proposition canvas</u> (Peter Thompson)
- <u>Circular by Design</u> (European Circular Economy Stakeholder Platform)
- <u>Circular Economy Resources</u> (UK Green Building Council - UKGBC)





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